

## **Press Release- Brookings Municipal Utilities/Swiftel Communications assures customers continued reliable service during the COVID-19 pandemic.**

March 19, 2020- Brookings Municipal Utilities and Swiftel Communications would like to ensure customers that the company has a plan for continuation of operations and services. As the community responds to the COVID-19 pandemic, Brookings Municipal Utilities and Swiftel Communications are taking steps to ensure uninterrupted access to water, wastewater, electrical and telecommunications services.

Until further notice, Brookings Municipal Utilities and Swiftel Communications will suspend water, wastewater, and electrical disconnects and telecommunications service terminations for all customers because of their inability to pay their bills due to the disruptions caused by the COVID-19 pandemic. Additionally, late fees will be waived for all customers that are incurred because of their economic circumstances related to the COVID-19 pandemic. Late fee forgiveness does not apply to any current bills, and customers are encouraged to reach out to Brookings Municipal Utilities at 605-697-8424 to set up a payment plan in order to keep their accounts current as they are financially able.

Brookings Municipal Utilities and Swiftel Communications remain focused on ensuring both the well-being of our employees and the continuity of services for our customers.